How to Refer Businesses to SBA Coronavirus Resources
Draft as of 4/7/20

Loans
• **Paycheck Protection Program** – Businesses must apply through a lender. Current SBA lenders can be identified on the [SBA website](https://www.sba.gov). Questions should be directed to the customer service call center at 1-800-659-2955.

• **Economic Injury and Disaster Response & Emergency Advance** – Businesses must apply on the SBA website. Please contact our Customer Service Center at 1-800-659-2955 or (TTY: 1-800-877-8339) [DisasterCustomerService@sba.gov](mailto:DisasterCustomerService@sba.gov) with questions.

• **SBA Express Bridge Loans** – Businesses with a relationship with an SBA lender should approach their lender to obtain a bridge loan while waiting for an Economic Injury and Disaster Response Loan.

• **Export Loans** – Direct or indirect exporters may benefit from SBA’s Export Loans and should be referred to the local [SBA Export Finance Manager](https://www.sba.gov/).  

Debt Relief
• SBA will pay the principal and interest to banks on behalf of businesses for current SBA loans and new loans issued up until 9/27/20. Businesses should ask their lender for this relief. SBA will be issuing guidance in less than 30 days. Note- This includes SBA export financing programs (i.e. EWCP, Export Express, and the International Trade Loan).

• For existing SBA Disaster Loans (home and business), payments of these loans have been automatically deferred by the SBA.

Business Counseling
• Businesses requiring help in navigating SBA’s various resources should be referred to their local SBDC, WBC, VBOC which can be identified at this [Link](https://www.sba.gov/).  

• Businesses involved in international trade can also contact SBA’s international hotline via [international@sba.gov](mailto:international@sba.gov) and by phone at (855) 722-4877.

• SCORE provides volunteer business mentors nationally on a wide range of business issues at [www.score.org](http://www.score.org).

• Small businesses may be eligible for STEP grants through U.S. State recipients to engage in virtual trade and e-commerce export expansion related activities. Learn more at [www.sba.gov/step](http://www.sba.gov/step).

Business Outreach/Organizing Local Events
• Requests should be referred via email to the [SBA District Offices](https://www.sba.gov/), and/or [SBA Regional Offices](https://www.sba.gov/).